

En-Tel Freedom VoIP Service

SUMMARY OF THE SUBSCRIBER AGREEMENT

This document summarizes the terms of the En-Tel Freedom VoIP Service Subscriber Agreement. If there are any inconsistencies between these two documents, the terms of the En-Tel Freedom VoIP Service Subscriber Agreement shall control.

1. The Service requires special equipment (IAD telephone adapter) and a high-speed connection to the Internet.
2. The Service will not work if commercial power or the Internet connection fails.
3. **The Service is provided as a fixed location service.** You understand that 911 Emergency Dialing will not work if the Service is moved to a different physical location.
4. **911 Emergency Dialing with En-Tel Freedom VoIP Service works differently and not as well as a 911 call on a traditional telephone line.** See Section 3 of the Subscriber Agreement for the associated limitations.
5. **911 Emergency Dialing with En-Tel Freedom VoIP Service will not work if commercial power or the Internet connection fails.** In such cases, the IAD telephone adapter may need to be reset or reconfigured before 911 Emergency Dialing will function again.
6. En-Tel Communications does not guarantee that calls made with this Service are completely secure.
7. Security systems and medical monitoring equipment will not work with this Service.
8. You may not resell or transfer this Service without our prior written consent. If we believe your use is inconsistent with residential or home office calling patterns, we may suspend or terminate this Service without prior notification to you.
9. You agree to indemnify us and hold us harmless for anything connected with your use of this Service. This includes lack of 911 calling and problems with security systems. See Sections 9 and 10 of the Subscriber Agreement for the details.
10. En-Tel Communications does not guarantee that Service will be uninterrupted or error free.
11. **Any disputes that cannot be resolved must be submitted to binding arbitration instead of the traditional legal process.** See Section 12 of the Subscriber Agreement for the details.
12. If you use or pay for this Service, you agree to all the terms and conditions contained in the En-Tel Freedom VoIP Service Subscriber Agreement. After we provide notice to you of any changes in the terms, conditions, or prices of this Service, you agree to the changes if you continue to use the Service.