

Q & A

How Can I Place a VoIP Call?

It's easy! All you have to do to place a VoIP call is to pick up your existing phone—using an adaptor that connects to your existing high-speed DSL Internet connection—and dial a number.

What Kind of Equipment Do I Need?

A broadband (DSL) connection is required. The only other piece of equipment needed will be an adaptor box that will be provided to you by En-Tel Communications. This adaptor will connect to your computer modem and directly to your telephone(s).

What Are Some Concerns of VoIP Service?

- VoIP service does not work during a power outage unless your home system is backed up with an Uninterruptible Power Supply (UPS).
- Not all VoIP service providers connect directly to emergency services through 911. En-Tel Communications has designed our system to route 911 calls directly to emergency services. This allows emergency services to locate your exact location if you are calling from your home address.
- VoIP service providers may or may not offer directory assistance and white page listings.

What Are Some Advantages of VoIP Service?

- En-Tel Communications offers a variety of VoIP plans to fit your specific calling needs.
- These VoIP plans provide local, statewide, and national toll-free calling.
- There are no long distance charges for calls placed in accordance to the VoIP calling plan you choose.
- Popular calling features such as Call Waiting, Call Forwarding, and Voice Mail are included.
- You save money!



The Future
of
Communications
Service
is Here!



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Freedom Phone Service, a branding of En-Tel Communications, is excited to announce that it is now providing Voice over Internet Protocol (VoIP) service. This is another new service that En-Tel Communications is able to offer our customers to save them money.

What is Freedom Phone VoIP Service?

Freedom Phone Voice over Internet Protocol (VoIP) is a technology that allows you to make telephone calls using a broadband Internet connection instead of a regular (or analog) phone line. VoIP allows you to call other people who have a telephone number including local, long distance, mobile, and international numbers. Also, while some services only work over your computer or a special VoIP phone, En-Tel's VoIP service allows you to use a traditional phone by simply using an adaptor.

**Freedom Phone
Voice over
Internet Protocol
(VoIP)**

**IS RIGHT
FOR YOU!**

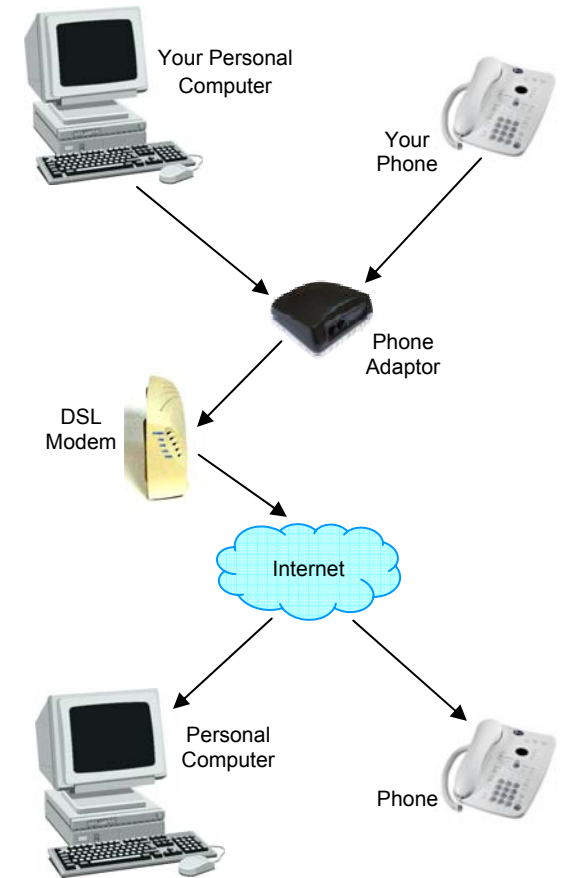
Freedom Phone VoIP Plans:

Plan Name	Per Month
Freedom Phone 500 <ul style="list-style-type: none"> • Unlimited local calling • 500 toll-free minutes anywhere in the United States • 5¢ per minute for additional domestic usage 	29.95
Freedom Phone Unlimited <ul style="list-style-type: none"> • Unlimited local calling • Unlimited toll-free minutes anywhere in the United States 	36.95

The features listed below are included in all Freedom Phone VoIP Plans:

- Call Waiting
- Caller ID Number Only
- CID Blocking (per call)
- Show CID (per call)
- Anonymous Calling (BCID)
- Anonymous Call Rejection
- Do Not Disturb
- Speed Calling
- Recall (Last Number Return)
- Redial
- Variable Call Forwarding
- Dial Lock (Toll Control w/PIN)
- Voice Mail (5-rings)

Basic Configuration*



**Configurations may vary*